



Stanley G. Prough, M.D.
Shauna McKinney, M.D.

J. Kevin Thibodeaux, Ph.D.
Kellie Williams, Ph.D.

May 28, 2014

David Ross
Pay Junction
317.439.6326

David,

I thought that I would comment on how pleased I am with Pay Junction. It has been six weeks since we started using your services. As with any change, there have been a few "growing pains" as we implement new processes. But overall it has been a positive experience. The training has been easy to understand; you and the other Pay Junction staff have provided great service and have been available for any questions. We have consolidated our payment methods/posting from five different types to three different types (ACH, Credit Cards & Cash). I really like the "Recharge" option for the credit cards.

It took almost two years for us to take the leap and change from the provider that we were using. I wish we had done it sooner! Our next step is to set up the web portal payments!

Sincerely,

A handwritten signature in black ink, appearing to read "BKontje".

Barbara Kontje
Administrator