



November 20, 2012

PayJunction
ATTN: David Ross

Dear David:

I just wanted to take a moment and express my appreciation for your introduction to PayJunction and how grateful we are in how this has changed our work flow in just a few days. First of all, the demonstration was very clear and informative (no doubt it sells itself). You and Tom did an exceptional job! Secondly, the training was very simple and the staff learned how to use it in a few minutes. Finally, I can already see how effective and efficient this has made in our practice after using in a short amount of time. I highly recommend PayJunction and have no regrets, except that we didn't use it earlier this year. Thanks for all the support and making our lives a little easier!

Warmest regards,

A handwritten signature in blue ink that reads "Shirley Sinclair". The signature is fluid and cursive, with a large initial "S".

Shirley Sinclair
Practice Manager